

Medac

Quality Policy (UNI EN ISO 9001:2015)

Our "Vision"

Medac is and wants to remain a family-owned business that puts the customer at the center of its attention.

The increase in market share is implemented by:

- development of new products and sales channels;
- use of its organizational and management flexibility as a competitive tool to satisfy customers;
- customization of the graphic design;
- the dimension of the product range;
- the quality/price ratio.

Our "Mission"

Medac adopts the following principles:

- compliance with laws;
- adoption of ethical principles, integrity and honesty in the conduct of the company's activities;
- safety, health conditions, respect and dignity for workers;
- create eco-sustainable products by minimizing the impact on the environment with an added value in terms of functionality, convenience and quality;
- reduction of the packaging materials used and encourage the use of appropriate sources of renewable raw materials;
- traceability of raw materials and finished products;
- adoption of preventive measures to ensure the safety and hygiene of materials in contact with food products;
- accurate, correct and reliable information on the products;
- adoption of appropriate measurement systems to ensure process control by monitoring parameters.

The Quality Management System (QMS)

Medac recognizes the need to demonstrate to its customers the level of quality achieved and consequently is committed to meet the requirements and continuously improve the effectiveness of the Medac QMS. To achieve the stated objective, the General Manager decides to establish, maintain, document and put into practice a Quality System in accordance with the international ISO 9001 standard, defining the organizational structure, responsibilities, procedures and resources put in place to achieve and review company quality objectives.